



Effective in December 2007, the FCC implemented new rules to protect the privacy of information contained in all telephone accounts, including your telephone account with Panora Telco. The new rules allow us to discuss account information only with the person(s) listed on the account. We must also be able to confirm a caller is who they say they are.

We will confirm the identity of callers by asking them to answer the 'authentication' question listed below. Certain call detail information we will not share over the telephone regardless of authentication. Instead that information will be mailed to you or we may call you back at the phone number on your account or you may stop into our office to pick up this call detail information.

You can add necessary persons to your account as 'Authorized Contacts.' Those persons can discuss information and make changes to your account. Authorized Contacts will not be responsible for payment of your account.

Please PRINT your ANSWER to the question below on the line available.

Each additional authorized contact to be listed on your account (if any) can be listed below your answer.

Account Owner(s) Name(s) _____

Question for authentication: What is your favorite color? _____

If you want to add authorized contacts, please use the blanks below.

Authorized Contact _____ Authorized Contact _____

Authorized Contact _____ Authorized Contact _____

Check this box if you do not wish to add authorized contacts to your account.

Print your telephone number(s): _____

Email address (if you have one) _____

Print your name _____

By signing this authorization, the account owner is expressly requesting that the company share certain account information with authorized account contacts and is authorizing the company to share such information with authorized contacts as necessary to address service, account inquiries and changes initiated by the account owner or any authorized contact.

Authorized by: _____ **Date:** _____



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