



# The Telco Times

## Inside this issue:

|  |   |
|--|---|
| Temporary office relocation                  | 2 |
| Guaranteed Computer Protection—now available | 2 |
| The Rando1 Report                            | 3 |
| Cellular Corner – Free phonebook transfer    | 3 |
| New Listings                                 | 4 |
| Grant award winners                          | 4 |

## This 'n That

- 811 is the new ONECall phone number. Dial 811 to request that underground utilities are located on your property or a property where any type of digging will occur.
- Panora Communications Cooperative's Annual Meeting will be held at 7:00 pm on March 6th. Please, mark your calendar for this event. We hope you will make plans to join us.
- Please, check your directory listing & submit any desired changes to our office by January 1st.

## Holiday Specials and Open House

Please take note of our holiday specials listed at right. They will be available all during December.

Also, please join us on Friday, December 2nd for our Holiday Open House. We will be holding it at our temporary office location at 111 East Church Street—one block south of our current office (see related story on page 2).

We always look forward to the opportunity to visit with you each year at our Holiday Open House, and this year is no exception despite the different location.

Attendees will enjoy refreshments, a free gift and have the opportunity to help us 'warm' our new temporary offices.



### Digital Cable

Sign up for Digital Cable, keep it for 3 months to get your 4th month of Digital Cable FREE!!! Also, get FREE installation

### High Speed Internet

Sign up for high-speed Internet and get 3 months for the price of dial-up...a \$30 savings  
*Ask how to save as much as \$300!*

### Telephone Service

Sign up for Caller ID, Voice Mail, Call Waiting or any calling feature and use it FREE until March 1st.

### Wireless Service

Verizon Wireless Cellular Specials - Great offers on cellular phones & accessories through December.

**Offers good through Dec. 30, 2005**

**Join us Friday, Dec. 2nd from 9:30 am—3:30 pm**

## Temporary home for our business office

Due to some interesting circumstances, we will be temporarily moving our business office to our new warehouse at 111 E Church Street. The entrance is from Church Street, which is the street one block south of Main Street.

A couple of weeks ago, we had the unfortunate experience of having to deal with some water related damage to our business office.



But challenges offer opportunity, so we are using this opportunity to remodel our office to better serve your needs and the needs of our staff.

Essentially, our remodeling plans were just moved up as a result of this situation. The warehouse is going to be our office when Main Street is being rebuilt during 2007.

Come visit us in our temporary offices.

## Guaranteed Computer Protection is Now Available

According to Consumer Reports 2005 State of the Net survey, Americans spent \$2.6 billion on anti-virus computer protection software over the past two years. Has it helped?

You may be surprised to learn that more than \$9 million was spent over the past two years to fix problems with Internet-delivered issues caused by viruses and spyware.

With all that money being spent on protection, why does the problem continue to grow? The majority of consumers rely on free downloads and software-in-a-box solutions. These products require users to install, maintain, and keep them updated.

According to the 2004 National Cyber Security Alliance Online Safety Study, the majority of anti-virus programs aren't up to date or set up properly.

Now there's help with Secure IT Plus available from Panora Telco.

Recognizing the need to help our customer protect their computer, we have partnered with the only guaranteed computer protection service on the market—SecureIT Plus—to offer these services to you.



SecureIT Plus service provides:

- Fully automated protection and removal of viruses, spyware, and adware
- Automated hard drive maintenance and optimization
- Automated installation of tested Microsoft patches
- Monthly e-mail reporting
- Free professional installation
- Free technical support

With SecureIT Plus you'll never have to think about Internet Security again. Plus, the service is guaranteed. If you do have problems with an Internet-delivered issue while using SecureIT Plus services, we will repair your computer at no charge.

SecureIT Plus is offered to our Internet subscribers at the reasonable rate of \$9.95 per month. When comparing, please remember all the costs and time associated with trying to keep your computer up-to-date and problem free: virus & spyware software and subscriptions updates, firewall costs and management, time spent managing windows updates, etc.

If you need expanded assistance with your network, we can help. Your network may be at home or at your business, wired, wireless or a combination of the two. We can help, so please give us a call.

*"We have partnered with the only guaranteed computer protection service on the market."*

## The Randol Report

Nearly everyone has experienced the feeling of being overwhelmed at one point or another. Often an event or set of events comes to the rescue to provide the necessary perspective that allows you to develop a plan of action.

The communications industry, as a whole, seems to be in 'overwhelmed mode' right now. Many critical decisions are pending in front of regulators—all with potential to have a profound impact on both customers and companies.

Yet, the perspective that is needed has not come into view... or at least it has not been agreed upon as the needed break by all parties involved.

Although every situation seems new because of the circumstances, our industry has been down a road similar to this one before—where major changes in technology or regulation threatened to change the landscape.

The landscape did change on at least a couple of occasions, but companies and customers have evolved, adjusted and transitioned as needed. We will do so again,

but the question is: what will the new competitive world look like?

The answer of course is that no one knows, but that is because it will be collectively "decided" by customers, companies, regulators and the many vendors that serve us.

The process in all its forms will not be pretty. In fact, it will be chaotic at times.

However, you can rest assured that we will be involved in the process to ensure the views and positions of those of us that live and work in rural America are heard and considered.

In closing, every year in December patronage checks are sent to members. This year nearly \$248,000 will be returned to members in the form of patronage dividends. Please be watching the mail for your check.

Finally, I would like to say a big "Thank you" to both the employees and the board. The individual and collective efforts of both groups are what keep our cooperative operating so smoothly today and preparing for a positive future. Happy Holidays!



**Andrew Randol**  
General Manager

*"This year nearly \$248,000 will be returned to members in the form of patronage dividends."*

## Cellular Corner—Free 'phonebook' transfer

It has been a challenge since the beginning of cell phones: transferring all your phone numbers to your new cell phone without having to reenter them all.

The solution is here and it is FREE to our customers when you upgrade your Verizon Wireless phone.

Now when you decide it is time to upgrade to that new phone you have been eyeing, we can transfer all the phone numbers you have stored in your old phone to your new phone.

Don't worry. If you are one that likes to use this opportunity to "clean up" your phone book, you can still edit or delete

entries after the transfer is done. The clean up just won't take you so long.

The time you save can be used to do something you have been meaning to do...cleaning out the garage, or better yet, memorizing your new phone's users' manual.

New phone update: Kids can be connected now, too. Verizon Wireless has released the new LGVX1000 which is for younger school children. It allows parents to control who can call and be called by the phone. Stop in for details.

Our People Make it Happen for you!



**LGVX1000**

## New Listings

|  |  |  |
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| <p style="text-align: center;">-A-</p> <p>Ashworth, Tim &amp; Jennifer<br/>755-3257</p> <p style="text-align: center;">-B-</p> <p>Barks, Bill<br/>755-3032<br/>Blake, Dale<br/>755-2098<br/>Block, Tom &amp; Amy<br/>755-4577<br/>Brehmer, D<br/>755-2590<br/>Brown, Carole Rae<br/>755-2547<br/>Busch, D<br/>755-4149</p> <p style="text-align: center;">-C-</p> <p>Caress' Accents &amp; Gifts<br/>755-2355<br/>Carey, Michael &amp; Dawn<br/>755-2666<br/>Crandall, Sr., Larry W.<br/>755-3791<br/>Currie, Jody<br/>755-2272<br/>Cushing, Greg &amp; Brenda<br/>755-2372</p> <p style="text-align: center;">-D-</p> <p>Davis, Terry &amp; Beth<br/>755-2953<br/>Deardorff, Clint<br/>755-2109<br/>Decker, Casey<br/>755-3519<br/>DeMouth, Pat &amp; Sue<br/>755-4029<br/>Denny, Lynden &amp; Beverly<br/>755-2330<br/>Dixon, Allyn<br/>755-2265</p> <p style="text-align: center;">-E-</p> <p>Edmons Service<br/>755-3059<br/>Eggleton, Jennifer<br/>755-3687<br/>Elwell, Denny &amp; Candy<br/>755-3525</p> <p style="text-align: center;">-F-</p> <p>Farber, Sherri &amp; Matt<br/>755-4487<br/>Fox, Russ &amp; Marnie<br/>755-2841<br/>Frakes, Megan<br/>755-2737</p> <p style="text-align: center;">-G-</p> <p>Glade, Randal<br/>755-4047<br/>Glanzer, Kelli<br/>755-4461<br/>Golay, Ken<br/>755-2106<br/>Green, Kelly<br/>755-2217</p> | <p style="text-align: center;">-H-</p> <p>Hamor, William &amp; Heather<br/>755-3106<br/>Hand, Laura<br/>755-2763<br/>Hawbaker, Anthony &amp; Barbara<br/>755-4570<br/>Hidlebaugh, Shirley Kay<br/>755-3176<br/>Huggins, Donald<br/>755-2734<br/>Huxford, Paul<br/>755-3172</p> <p style="text-align: center;">-I-</p> <p>Iowa Hospice, LLC<br/>755-4114<br/>Isom, Larry &amp; Heather<br/>755-3704</p> <p style="text-align: center;">-J-</p> <p>Jacobsen, Daniel &amp; Connie<br/>755-2104<br/>Jaimes, Judith<br/>755-4093<br/>Jarnagin, Sean<br/>755-2692<br/>Jennings, Paul &amp; Rita<br/>755-4373<br/>Jensen, Floyd &amp; Lavale<br/>755-2040<br/>Jesse, William J<br/>755-2427<br/>Jones, Corey &amp; Dawnyale<br/>755-2302</p> <p style="text-align: center;">-K-</p> <p>Kelly, Ben &amp; Fran<br/>755-4532<br/>Kestel, Adam<br/>755-4511<br/>Koberg, Dick &amp; Carolyn<br/>755-4210</p> <p style="text-align: center;">-L-</p> <p>Lawson, Tim<br/>755-2714<br/>Lawyer, Jim &amp; Holly<br/>755-4369<br/>Leeper, Harold &amp; Janis<br/>755-2608<br/>Livingston, Donald<br/>755-4135<br/>Log Cabin BBQ<br/>755-3255<br/>Lowe, Ed<br/>755-2158</p> <p style="text-align: center;">-M-</p> <p>Marwedel, Jim &amp; Melissa<br/>755-2416<br/>Masterson, Jim &amp; Sue<br/>755-2820<br/>McCann, Richard &amp; Laura<br/>755-2946<br/>Meng, Brian &amp; Cathie<br/>755-2366<br/>Morrison, Maude<br/>755-2681</p> | <p style="text-align: center;">-N-</p> <p>Nelson, Jason<br/>755-2685<br/>Nicholas, Dave &amp; Kyla<br/>755-2079<br/>Nielsen, Shane<br/>755-2428</p> <p style="text-align: center;">-P-</p> <p>PANORA CITY OF<br/>Electrical Emergency<br/>After Hours Call<br/>755-3567<br/>Pedaler's Inn<br/>755-3711<br/>Pettinger, B<br/>755-2165</p> <p style="text-align: center;">-R-</p> <p>Reinhart, Troy<br/>755-2092<br/>Remsburg, Ed &amp; Marty<br/>755-2243<br/>Robinson, Tom &amp; Marty<br/>755-4167<br/>Russi, Chris &amp; Sheila<br/>755-2580</p> <p style="text-align: center;">-S-</p> <p>Santella, Dennis P<br/>755-3738<br/>Schumacher, Rich &amp; Deb<br/>755-4588<br/>Shaw, Montgomery<br/>755-3725<br/>Shook, J R<br/>755-2258<br/>Smith, Bryan &amp; Julie<br/>755-4161<br/>Smith, Rachel Michelle<br/>755-3248<br/>Stiefel, JC<br/>755-4510<br/>Stotts, Timm<br/>755-2184<br/>Straight, Steven<br/>755-2851</p> <p style="text-align: center;">-T-</p> <p>Tackle Box, The<br/>755-2192<br/>Tallman, M L<br/>755-2465</p> <p style="text-align: center;">-W-</p> <p>Walker, Jesse<br/>755-2617<br/>Wearmouth, Christi<br/>755-3246<br/>Weinkoetz, Eric &amp; Donna<br/>755-4374<br/>Wilkinson, John K<br/>755-2619<br/>Wright, Nancy J<br/>755-2270</p> <p style="text-align: center;">-Z-</p> <p>Zimmerman, Lawrence Dale<br/>755-3370</p> |
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**Find us on the  
web at  
panorateelco.com**



The Service & Technology  
You Deserve!

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Please, call before  
you do any digging.

The call could save  
you costly repairs or  
maybe even your life.

ONECall...it's the law.

## PTLD Community Grants awarded



Little Panther Daycare & Preschool was awarded a \$500 grant toward the purchase of additional educational supplies to better serve the growing needs of their students. Pictured above left to right is Andy Randol, Amy Gross and Chris Arganbright.

The Children's Clothes Closet was awarded a \$500 grant to assist with the expansion of their program to purchase new shoes and underwear for children in need. Pictured below left to right is Andy Randol, Lois Carty and Waneta Scott.

